

# Existing Noncommercial River User Account First Time Using Login.gov

## Step One – Have your old river user name and old river password available

1. If you have forgotten your old river user name or old river password, go to the "Forgot old river user name or reset old password" webpage (<https://grcariverpermits.nps.gov/forgotLogin.cfm>) and request them BEFORE continuing. **Wait for the email to arrive before going on to Step Two.**

## Step Two – Create a login.gov account (if you already have a login.gov account, skip this step)

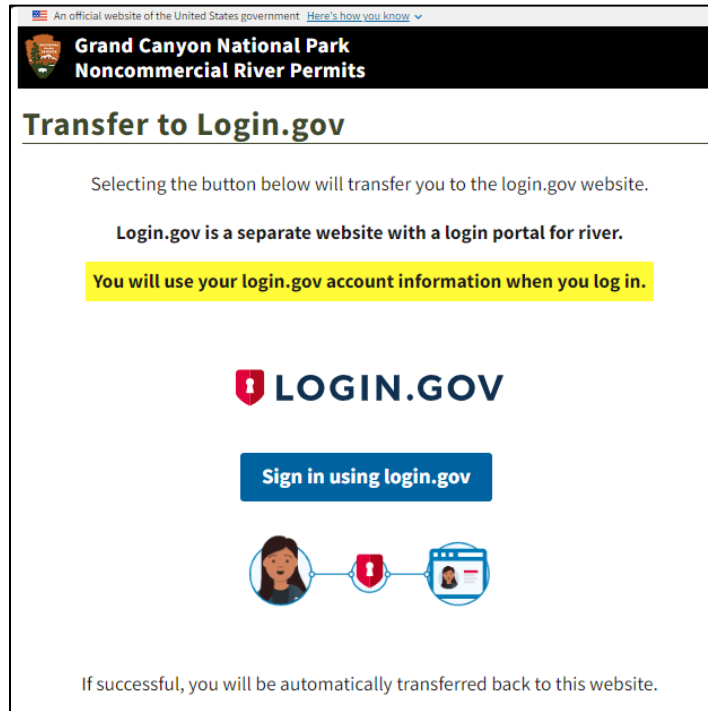
1. Go to <https://login.gov/help/get-started/create-your-account> and create a login.gov account.
  - You will need to verify your email address by responding to an email sent by login.gov
  - You will need to choose an authentication option.
2. Log out of login.gov and log back in, to confirm your account is good and that you can access it. Log out of login.gov
3. Only continue to Step Three if your login.gov account is good. If you have problems with your login.gov account, you will need to contact login.gov support. *The Grand Canyon River Permits Office does not have access to your login.gov account and cannot provide support for your login.gov account.*
  - Support information is available online at <https://login.gov/help>
  - Details on how to contact login.gov at <https://login.gov/contact>

## Step Three – Link your noncommercial river account (profile) with login.gov

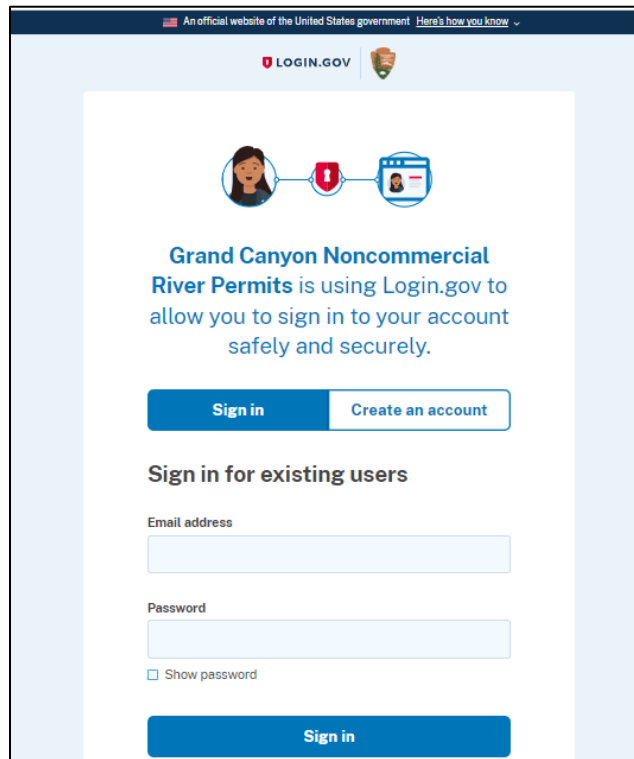
1. Go to the noncommercial river website (<https://grcariverpermits.nps.gov>) and select the "Go to the Login Page" button.
2. On the "Log In to an Existing River Account or Create a New Account" web page, select the "Login" button.

The screenshot shows the "Grand Canyon National Park Noncommercial River Permits" website. The main heading is "Log In to an Existing River Account or Create a New Account". Below this, it states "Grand Canyon Noncommercial River Permits is using Login.gov." There are two main sections: "Existing river account and first time using login.gov?" and "Existing river account and linked with login.gov?". The first section contains five numbered steps: 1. Request forgotten info if needed. 2. Create a new login.gov account if you don't have one. 3. Select the "Login" button. 4. Select "Sign in using login.gov" and enter email and password. 5. Select "I have an existing Grand Canyon noncommercial river permits account and I need to link it with my login.gov account". Below the steps is a link to "Detailed directions with screenshots (pdf file)" and a note: "Each river account can only be linked to one login.gov account. River account access cannot be 'shared'. River accounts are restricted to the first login.gov account they link with." At the bottom, there are two buttons: "Existing river account and linked with login.gov?" and "New to the website and creating a new river account?". A yellow banner at the bottom reads "YOU MUST HAVE A LOGIN.GOV ACCOUNT BEFORE YOU SELECT THE BUTTON BELOW." with a link to <https://login.gov/help/get-started/create-your-account/>. A blue "Login" button is at the very bottom.

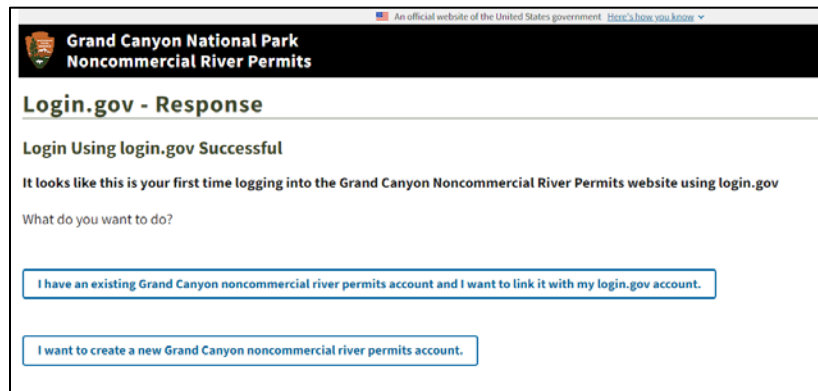
3. On the "Transfer to Login.gov" web page, select the "Sign in using login.gov" button, this will automatically forward you to the noncommercial river portal on the login.gov website.



4. Fill out the login form located on the noncommercial river portal on the login.gov website. Use your login.gov account information. The same information you used in Step Two when creating your login.gov account.



5. If successful, you will be asked permission to allow Grand Canyon Noncommercial River Permits to be a connected account. You need to give permission.
  - If you are unable to access your login.gov account, you will need to contact login.gov support. *The Grand Canyon River Permits Office does not have access to your login.gov account and cannot provide support for your login.gov account.*
    - Support information is available online at <https://login.gov/help>
    - Details on how to contact login.gov at <https://login.gov/contact>
6. Login.gov will automatically return you back to the river website. Select the “I have an existing Grand Canyon noncommercial river permits account and I need to link it with login.gov” button.



An official website of the United States government [Here's how you know](#)

## Grand Canyon National Park Noncommercial River Permits

### Login.gov - Response

Login Using login.gov Successful

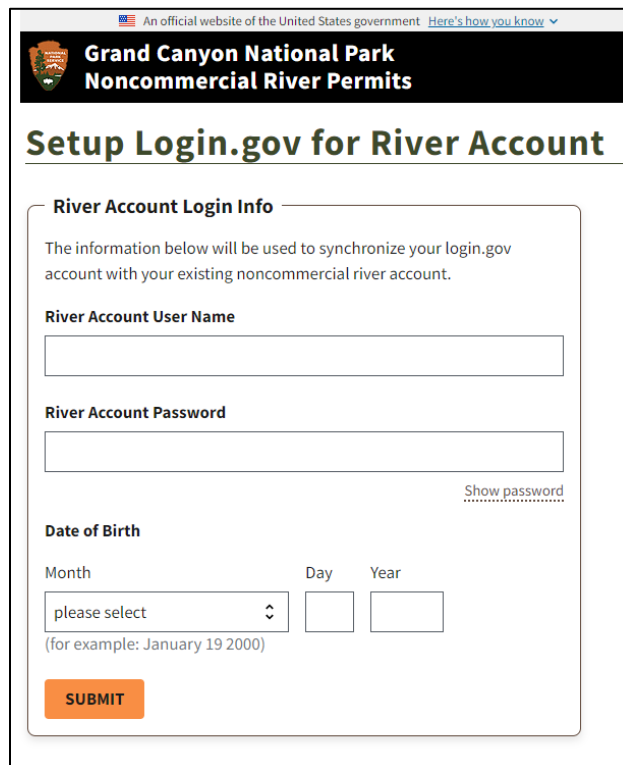
It looks like this is your first time logging into the Grand Canyon Noncommercial River Permits website using login.gov

What do you want to do?

[I have an existing Grand Canyon noncommercial river permits account and I want to link it with my login.gov account.](#)

[I want to create a new Grand Canyon noncommercial river permits account.](#)

7. Enter your RIVER user name, RIVER password, and date of birth. The river user name and river password are the ones you obtained in Step One.



An official website of the United States government [Here's how you know](#)

## Grand Canyon National Park Noncommercial River Permits

### Setup Login.gov for River Account

#### River Account Login Info

The information below will be used to synchronize your login.gov account with your existing noncommercial river account.

**River Account User Name**

**River Account Password**

[Show password](#)

**Date of Birth**

Month:  Day:  Year:

(for example: January 19 2000)

**SUBMIT**

8. If successful, you will be automatically forwarded to your river user account (profile).