

Existing Noncommercial River User Account First Time Using Login.gov

Step One – Have your river user name and river password available

1. If you have forgotten your river user name or river password, go to the "Forgot river user name and/or password" webpage (<https://grcariverpermits.nps.gov/forgotLogin.cfm>) and request them BEFORE continuing. **Wait for the email to arrive before going on to Step Two.**

Step Two – Create a login.gov account (if you already have a login.gov account, skip this step)

1. Go to <https://login.gov/help/get-started/create-your-account> and create a login.gov account.
 - You will need to verify your email address by responding to an email sent by login.gov
 - You will need to choose an authentication option.
2. Log out of login.gov and log back in, to confirm your account is good and that you can access it. Log out of login.gov
3. Only continue to Step Three if your login.gov account is good. If you have problems with your login.gov account, you will need to contact login.gov support. *The Grand Canyon River Permits Office does not have access to your login.gov account and cannot provide support for your login.gov account.*
 - Support information is available online at <https://login.gov/help>
 - Details on how to contact login.gov at <https://login.gov/contact>

Step Three – Link your noncommercial river account (profile) with login.gov

1. Go to the noncommercial river website (<https://grcariverpermits.nps.gov>) and select the "Go to the Login Page" button.
2. Select the "Sign in using login.gov" button, this will automatically forward you to the noncommercial river portal on the login.gov website.

An official website of the United States government. [Share a love you know.](#)

Grand Canyon National Park Noncommercial River Permits

Log In to an Existing River Account or Create a New Account

Grand Canyon Noncommercial River Permits is using Login.gov.

▼ Existing river account and first time using login.gov?

1. **You will need your river account login info.** If forgotten, request at [Forgot river user name and/or river password](#) then wait for the email before continuing on to step 2.
2. If you already have a login.gov account, skip this step. Otherwise, create an account at [login.gov](#), once done log out of your login.gov account, and then come back to this page.
3. Now that you have separate accounts for each system, select the "Sign in using login.gov" button below and enter your login.gov email and login.gov password.
4. If successful, you will be transferred back to this website. Select "I have an existing Grand Canyon noncommercial river permits account and I need to link it with my login.gov account". You will then be prompted to enter your river username and river password.

[Detailed directions with screenshots \(pdf file\)](#)

Each river account can only be linked to one login.gov account. River account access cannot be "shared". River accounts are restricted to the first login.gov account they link with.

► Existing river account and linked with login.gov? ► New to the website and creating a new river account?

YOU MUST HAVE A LOGIN.GOV ACCOUNT BEFORE YOU SELECT THE BUTTON BELOW.
Follow the directions at <https://login.gov/help/get-started/create-your-account/>

 **LOGIN.GOV**

Sign in using login.gov

3. Fill out the login form located on the noncommercial river portal on the login.gov website. Use your login.gov account information. The same information you used in Step Two when creating your login.gov account.

The screenshot shows the login page for Grand Canyon Noncommercial River Permits. At the top, it says "An official website of the United States government" and "Here's how you know". Below that is the "LOGIN.GOV" logo. The main heading reads "Grand Canyon Noncommercial River Permits is using Login.gov to allow you to sign in to your account safely and securely." There are two buttons: "Sign in" and "Create an account". Below these is a section for "Sign in for existing users" with fields for "Email address" and "Password", and a "Show password" checkbox. A "Sign in" button is at the bottom.

4. If successful, you will be asked permission to allow Grand Canyon Noncommercial River Permits to be a connected account. You need to give permission.
 - If you are unable to access your login.gov account, you will need to contact login.gov support. *The Grand Canyon River Permits Office does not have access to your login.gov account and cannot provide support for your login.gov account.*
 - Support information is available online at <https://login.gov/help>
 - Details on how to contact login.gov at <https://login.gov/contact>
5. Login.gov will automatically return you back to the river website. Select the "I have an existing Grand Canyon noncommercial river permits account and I need to link it with login.gov" button.

The screenshot shows the "Login.gov - Response" screen on the Grand Canyon National Park Noncommercial River Permits website. The header includes the park logo and name. The main heading is "Login.gov - Response". Below it, it says "Login Using login.gov Successful" and "It looks like this is your first time logging into the Grand Canyon Noncommercial River Permits website using login.gov". The question "What do you want to do?" is followed by two buttons: "I have an existing Grand Canyon noncommercial river permits account and I want to link it with my login.gov account." and "I want to create a new Grand Canyon noncommercial river permits account."

6. Enter your RIVER user name, RIVER password, and date of birth. The river user name and river password are the ones you obtained in Step One.

An official website of the United States government [Here's how you know](#)

**Grand Canyon National Park
Noncommercial River Permits**

Setup Login.gov for River Account

River Account Login Info

The information below will be used to synchronize your login.gov account with your existing noncommercial river account.

River Account User Name

River Account Password

[Show password](#)

Date of Birth

Month Day Year

please select

(for example: January 19 2000)

SUBMIT

7. If successful, you will be automatically forwarded to your river user account (profile).