

# Returning Noncommercial River User and Login.gov

1. Go to the noncommercial river website (<https://grcariverpermits.nps.gov>) and select the "Go to the Login Page" button.
2. On the "Log In to an Existing River Account or Create a New Account" web page, select the "Login" button.

This screenshot shows the login page for Grand Canyon National Park Noncommercial River Permits. The page title is "Log In to an Existing River Account or Create a New Account". Below the title, it says "Grand Canyon Noncommercial River Permits is using Login.gov." There are two main sections: "Existing river account and first time using login.gov?" and "New to the website and creating a new river account?". The first section contains instructions for existing users, including steps for logging in with a high.gov account or a separate account. The second section contains instructions for new users, including steps for creating a new high.gov account. At the bottom, there are two buttons: "Existing river account and linked with login.gov?" and "New to the website and creating a new river account?". A yellow banner at the bottom reads "YOU MUST HAVE A LOGIN.GOV ACCOUNT BEFORE YOU SELECT THE BUTTON BELOW." and a blue "Login" button is at the very bottom.

3. On the "Transfer to Login.gov" web page, select the "Sign in using login.gov" button, this will automatically forward you to the noncommercial river portal on the login.gov website.

This screenshot shows the "Transfer to Login.gov" page. The page title is "Transfer to Login.gov". Below the title, it says "Selecting the button below will transfer you to the login.gov website. Login.gov is a separate website with a login portal for river. You will use your login.gov account information when you log in." There is a yellow banner with the text "You will use your login.gov account information when you log in." Below this is the Login.gov logo and a blue button that says "Sign in using login.gov". There are also icons for a person, a key, and a lock. At the bottom, it says "If successful, you will be automatically transferred back to this website."

4. Fill out the login form located on the noncommercial river portal on the login.gov website. Use your login.gov account information. If successful, you will be automatically returned back to the river website.

If you are unable to access your login.gov account, you will need to contact login.gov support. *The Grand Canyon River Permits Office does not have access to your login.gov account and cannot provide support for your login.gov account.*

- Support information is available online at <https://login.gov/help>
- Details on how to contact login.gov at <https://login.gov/contact>

This screenshot shows the login form on the login.gov website. The page title is "Grand Canyon Noncommercial River Permits is using Login.gov to allow you to sign in to your account safely and securely." There are two buttons: "Sign in" and "Create an account". Below these is the "Sign in for existing users" section, which includes fields for "Email address" and "Password". There is a checkbox for "Show password" and a blue "Sign in" button at the bottom.

5. Once back on the river website, enter your date of birth. If successful, you will be automatically forwarded to your river user account (profile).

This screenshot shows the "Verify Date of Birth" page. The page title is "Verify Date of Birth". Below the title, it says "Date of Birth". There are three dropdown menus for "Month", "Day", and "Year". The "Month" dropdown is currently set to "please select". Below the dropdowns, it says "(for example: January 19 2000)". There is a blue "SUBMIT" button at the bottom. Below the form, there is a paragraph of text: "By creating a river user account, entering a noncommercial river lottery, or submitting a noncommercial river permit application, you are consenting to the use of your information as described in the Purpose and Uses section of the Privacy Act Statement, NPS Form 10-404, OMB Control No. 1024-0022, Backcountry/Wilderness Use Permit Application." At the bottom, there is a link: "► NPS Form 10-404, OMB Control No. 1024-0022, Backcountry/Wilderness Use Permit Application".